

Visitation Guidelines

Policy

To protect the health and well-being of your loved ones and our community, the following visitation guidelines will be effective as of January 3, 2023, for anyone visiting residents at Birch Bay Retirement Village.

1. Visitor(s) should not enter the facility if any of the following are true:
 - a. Visitor(s) have a positive viral test for COVID-19;
 - b. Visitor(s) have symptoms of COVID-19; or
 - c. Less than 10 days have passed since a positive viral test for COVID-19.
2. All visitors must abide by the following while at Birch Bay Retirement Village:
 - a. Screen in and out during each visit by utilizing the screening kiosk in the Assisted Living Atrium;
 - b. Wear the badge printed by the kiosk in an easily identifiable location on their person;
 - c. Wear a procedure or higher-quality mask (e.g., N-95);
 - i. A mask will be provided at the screening kiosk to anyone who does not have one.
 - ii. Masks may be removed within the privacy of the resident's room or while outdoors, but must be worn properly at all times while in all common areas and hallways.
 - d. Maintain physical distance of at least six feet with all staff and other residents whom the visitor is not visiting.
 - e. Visitors are encouraged to employ hand hygiene (use of an alcohol-based hand rub is preferred) after touching commonly used or touched surfaces.
3. Since all residents at Birch Bay Retirement Village have a personal apartment, the use of the resident's apartment as the designated visiting location is encouraged. Visits may also take place in common areas or outdoors.
 - a. If visiting in common areas, the visitor(s) must be masked and maintain six feet physical distance between themselves and staff and other residents they are not visiting.
4. Visitors may take residents off campus.
 - a. Masking, hand hygiene, physical distance, and limiting contact with others are highly encouraged during off-campus visits.
5. While it is safer for visitors not to enter the facility during an outbreak investigation, any residents who are suspected or confirmed to have COVID-19 may still be visited. Should an outbreak investigation occur, visitors will be made aware of the potential risks of visiting during an outbreak investigation. Additional Personal Protective Equipment may be provided with instruction, if necessary.

Please note that these guidelines are subject to change. Please send any questions, comments, concerns, and/or feedback to Director of Programs & Resident Engagement James Hoke to JHoke@birchbayvillage.us.